





KidSport Vouchers 2024-25

Eligible children in Western Australia can receive <u>up to</u> \$500 for the Calendar year 2024 to cover the costs of joining any approved KidSport club and their approved activities.

Vouchers can also be used across multiple KidSport clubs, helping more children to get active and connect with community sport. You do not need to use all \$500 for one single club. The amount can be split across several KidSport Nominated Clubs.

The Melville Water Polo Club is an approved KidSport Club with several of its programs eligible for KidSport Vouchers

KidSport eligibility

To be eligible for KidSport applicants must be:

- 1. Aged 5 to 18 years
- 2. A resident in Western Australia
- 3. Named on a valid Health Care Card or Pensioner Concession Card
- 4. Registering with a KidSport approved club.

If your child will be 5 for most of the playing season, then the Kidsport application will still be considered. If your child is 18 at the time of application, they will still be eligible for KidSport.

Application process

Applications are open all year round and can be completed online in three simple steps.

- 1. Check your child is eligible.
- 2. Find an approved KidSport club Melville Water Polo Club is an approved KidSport Club.
- 3. Apply online (or via hard copy application if you don't have access to the internet). Go to KidSport Application KidSport Portal (dlgsc.wa.gov.au)





Before you apply

Ensure you have a photo of your Health Care or Pensioner Concession Card ready to attach as a file online. The card must be current (not expired) and display the child's name and individual Centrelink Client Reference Number (CRN) on the card.

It is recommended using a desktop/laptop computer and using Google Chrome browser when completing the online application form.

Remember to allow enough time for your application to be processed before your child's season starts.

Tips for completing the application

- Provide a valid email address when applying for Kidsport as this is email used for all correspondence from the KidSport team.
- If your application has been submitted successfully, a "Thank you for submitting" page will appear, and you will receive email notification from kidsport@dlgsc.wa.gov.au.
- You must select the local government area in which you reside. Children can still join clubs outside their local government area.
- You can apply for KidSport each calendar year that your child meets the eligibility criteria. Select 'yes' in the application form if your child has registered for KidSport funding previously for quicker form completion.
- KidSport is claimable for multiple sports for a maximum amount of \$500 per year for the year 2024-25. You will need to submit one application per sport and can choose how much to allocate per sport.
- To find out if your child has any funding remaining for the year start an application online. The remaining funding amount will be displayed at the top of the second page in a yellow banner.
- If your preferred club isn't an approved KidSport club, you cannot receive KidSport funding to help cover fees. You may choose to contact your club and direct them to the information for clubs page to see if they are interested in becoming a KidSport approved club
- Applications are completed through the online application form. Refer below for link. Alternatively, hard copy application forms are available at most local governments and can be downloaded from the link below.

For more information visit www.dsr.wa.gov.au/ kidsport or email kidsport@dsr.wa.gov.au.





What happens next?

Your local government or the KidSport team will assess the application within 10 business days.

If approved:

- You will be sent an email with a voucher code. Please check your junk mail folders.
- You will need to provide the voucher code to your chosen KidSport club when registering with them. Please email to <u>flippaball@melvillewaterpolo.com.au</u> with the word KidSport Voucher – CHILDS NAME in the subject field.
- If the club fees are above the approved KidSport voucher amount you will need to pay the difference.
- You can select which amounts will go to which Club. Please review the Club's Program Information and related Costs to determine how you want your KidSport Vouchers Allocated.
- The Club will validate your voucher code and the funds will be paid directly by the department to the Club.
- A credit to the value of the Voucher will be added to your Active Carrot Account (FlippaBall, Junior Conference, PoloSwim) or a discount code will be provided for Junior Fees to be used via Revolutionise.
- PLEASE DO NOT PAY YOUR FEES UNTIL YOU HAVE RECEIVED THE VOUCHER CODE AND THE AMOUNT YOU HAVE APPLIED FOR HAS BEEN APPLIED TO YOUR ACCOUNT (ACTIVE CARROT) or YOU HAVE BEEN PROVIDED WITH A DISCOUNT. As per the KidSport Policy, refunds do not need to be provided by the Club for overpaid fees if in relation to Kidsport Vouchers.
- Remember, the voucher code will expire within 90 days of the approval date.
- Refer to page 4 for details of steps to process your voucher with the MWPC.

If unsuccessful:

- You will be sent an email advising that you are unsuccessful.
- If you have any questions, contact your local government or email the KidSport team.

Common reasons for applications being unsuccessful include, child not meeting eligibility requirements, concession card was not readable or the funding request was greater than the child's remaining KidSport balance.





Using the voucher

KidSport must be used at point of payment, refunds will not be given for club fees that have already been paid. This means that you must be approved for KidSport and have your code when paying fees.

If you are yet to have your KidSport Voucher approved or received your Voucher Code, please email <u>flippaball@melvillewaterpolo.com.au</u> to make the Registration Team aware that you are awaiting a KidSport Voucher.

All voucher codes will have a 90-day expiry from the date you receive the approval email. If for some reason you are unable to provide the club with the code within the 90 days and the code expires, you can simply reapply online (if in the appropriate calendar year).

No health care card or pensioner concession card?

KidSport funding is an initiative to support low-income families, therefore a Health Care Card or Pensioner Concession Card is required. If your family is experiencing financial hardship as a result of an unforeseen situation you may be eligible to access KidSport without a concession card if you meet one of the <u>KidSport financial exceptions</u>.

Eligible individuals can only be approved through a financial exception once.

Refund guidelines

Recommendations to help assist parents with the refund process. Review the guidelines before proceeding with a refund enquiry.

https://www.dlgsc.wa.gov.au/funding/sport-and-recreation-funding/kidsport/refund-guidelines





Supplementary Information For

Processing of KidSport Vouchers by the MWPC

For information regarding KidSport Vouchers and the process to claim please go to www.dsr.wa.gov.au/ kidsport or email <u>kidsport@dsr.wa.gov.au</u>.

Email to <u>flippaball@melvillewaterpolo.com.au</u> your Funding Approval email from KidSport which includes your <u>6 digit Voucher Code</u>. Please include the subject field of your email the wording KidSport Voucher – CHILDS FULL NAME in the subject field.

The Club will validate your voucher with KidSport. This may take several business days.

Once validation is received by the Club from KidSport, the Flippaball Rego department will apply A credit to the value of the Voucher will be added to your Active Carrot Account (FlippaBall, Junior Conference, PoloSwim) or a discount code will be provided for Junior Fees to be used via Revolutionise.

If you are yet to have your KidSport Voucher approved or received your Voucher Code, please email <u>flippaball@melvillewaterpolo.com.au</u> to make the Registration Team aware that you are awaiting a KidSport Voucher.

The Club will not take any responsibility for delays in securing places in their programs due to delays in applying for KidSport Vouchers or whilst waiting for approval of KidSport Vouchers. Parents have been informed of the KidSport Voucher process via the Club Website prior to the registration process starting.

Please Note, the KidSport Voucher can only be used against the student for which the voucher was applied for, it cannot be applied against other siblings if the child who holds the KidSport Voucher no longer wishes to play. Refer refund guidelines above.

The full amount of your voucher will be applied against your Family Account and must be utilised in the calendar year 2024-25 and cannot be rolled over to future years if your child no longer wishes to play or if your account remains unpaid.

This family credit (Active Carrot) or Kidsport discount code (Revolutionise) pertaining to your KidSport Voucher must be used against the correct child when paying your booking fee if you have more than one child. The remainder of your account is payable within 24 hours of your booking confirmation emailed by MWPC.

If you have more than one child receiving a KidSport Voucher, your total family credit (Active Carrot) will be the addition of all KidSport Vouchers received by the club if processed at the same time. If your KidSport Vouchers are for use via Revolutionise, a separate discount code will be provided for each child.

Please email <u>flippaball@melvillewaterpolo.com.au</u> if you have any queries regarding claiming the vouchers against your Club Fees.